INTERNATIONAL JOURNAL OF RESEARCH AND ANALYTICAL REVIEWS (IJRAR) | IJRAR.ORG
An International Open Access, Peer-reviewed, Refereed Journal

**Ref No : IJRAR/Vol 9 / Issue 4/ 008**

**To,**
**Dr.R.Gayathri**
**Publication Date 2022-11-11 02:57:33**

**Subject:** Publication of paper at International Journal of Research and Analytical Reviews (IJRAR).

Dear Author,

With Greetings we are informing you that your paper has been successfully published in the International Journal of Research and Analytical Reviews (IJRAR) - IJRAR (E-ISSN 2348-1269, P- ISSN 2349-5138). Thank you very much for your patience and cooperation during the submission of paper to final publication Process. It gives me immense pleasure to send the certificate of publication in our Journal. Following are the details regarding the published paper.

| | | |
|---|---|---|
| About IJRAR | : | UGC and ISSN Approved - International Peer Reviewed Journal, Refereed Journal, Indexed Journal, Impact Factor: 7.17, E-ISSN 2348-1269, P- ISSN 2349-5138 |
| UGC Approval | : | UGC Approved Journal No: 43602 |
| Registration ID | : | IJRAR_255465 |
| Paper ID | : | IJRAR1CUP008 |
| Title of Paper | : | HANDLING CUSTOMER'S GRIEVANCES - WITH SPECIAL REFERENCE TO SBI |
| Impact Factor | : | 7.17 (Calculate by Google Scholar) \| License by Creative Common 3.0 |
| DOI | : | |
| Published in | : | Volume 9 \| Issue 4 \| November 2022 |
| Publication Date: | | 2022-11-11 02:57:33 |
| Page No | : | 48-53 |
| Published URL | : | http://www.ijrar.org/viewfull.php?&p_id=IJRAR1CUP008 |
| Authors | : | Dr.R.Gayathri |

Thank you very much for publishing your article in IJRAR. We would appreciate if you continue your support and keep sharing your knowledge by writing for our journal IJRAR.

R.B.Joshi

Editor In Chief
International Journal of Research and Analytical Reviews - IJRAR
(E-ISSN 2348-1269, P- ISSN 2349-5138)

Indexing Google scholar ISSN Microsoft Academic ResearchGate Academia.edu RESEARCHERID MENDELEY Semantic Scholar
CiteSeerX SSRN .docstoc Google scholar Scribd OPEN ACCESS publons DOIONE
An International Scholarly, Open Access, Multi-disciplinary, Monthly, Indexing in all Major Database & Metadata, Citation Generator